



RETURN MERCHANDISE AUTHORIZATION (RMA) FORM

BEFORE YOU SHIP PRODUCT(S) BACK, make sure to call Customer Service at **1-800-380-5773** to receive a Return Merchandise Authorization (RMA) number. You must include your RMA number on this form and on the outside of the box. **Shipments received by us without an RMA number on the outside of the box and completed RMA Form inside the box will be refused.** Please also include a copy of the original sales receipt or invoice with your return.

RMA#		
Customer Name		
Phone#	E-mail	
Address		
City	State	Zip

Quantity and Description of product(s) returned. If returning equipment, please include the serial # of the item.

_____ X _____

_____ X _____

_____ X _____

Reason for the return:

Sales Receipt/Invoice #	Sales Receipt/Invoice Date
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Return Policy

Retail Customers: We accept returns of all **unused** and **unopened** products for 30 days following receipt of your order. Simply send it back to us for a full refund (less a 15% restocking fee and shipping costs). For items returned which qualified for free shipping, our original shipping costs will be deducted from the refund.

Wholesale Customers: We offer store credit only for all **unused** and **unopened** products for up to 30 days following receipt of your order.

Missing or Damaged Items: All missing or damaged items must be reported within 24 hours of delivery.

Defective Products: Returns of any defective products are entitled to a replacement only during the manufacturer's warranty period and in accordance with the manufacturer's warranty return policy.

Please acknowledge your agreement to our Return Policy, by signing and entering today's date below:

Signature	Date
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SHIP RETURNED ITEMS TO:
Detailing.com - Returns Department
15801 Rockfield Blvd., Ste A, Irvine, CA 92618